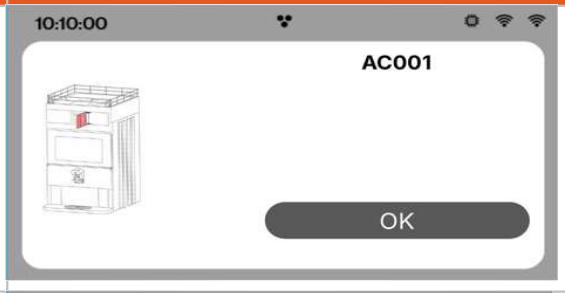
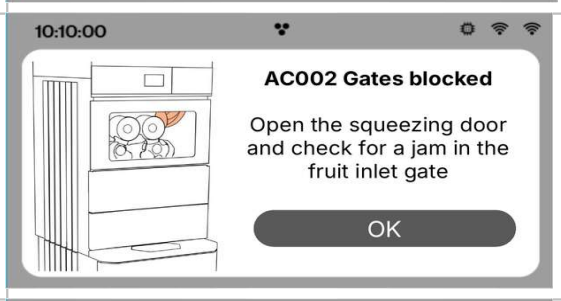
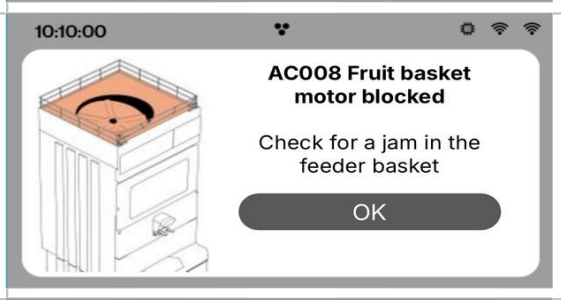
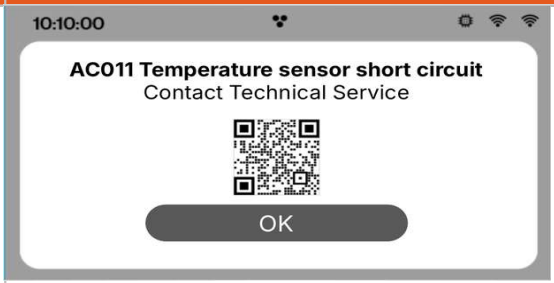
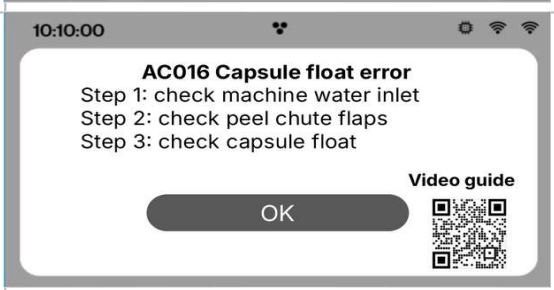
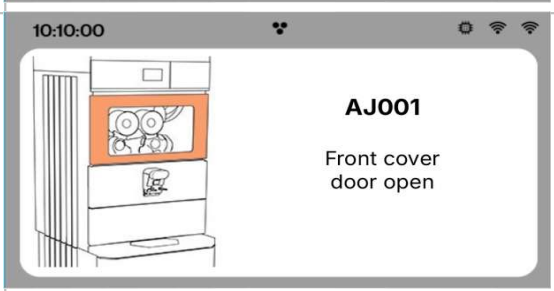
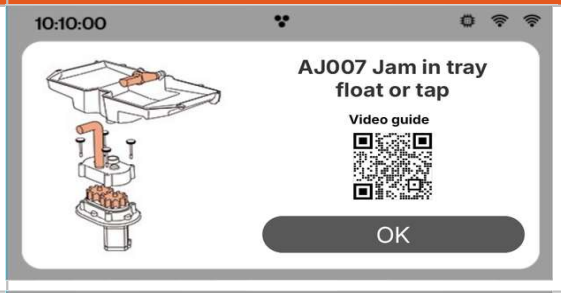
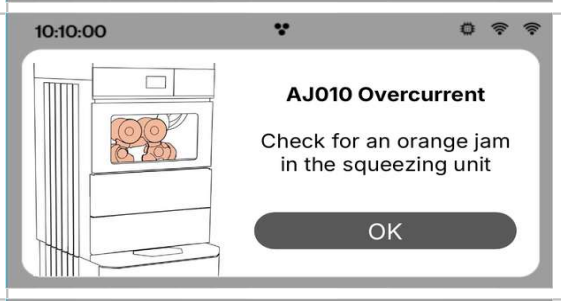
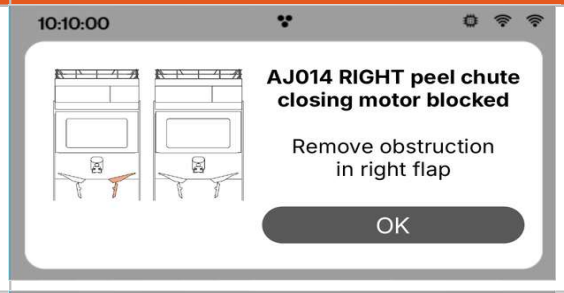
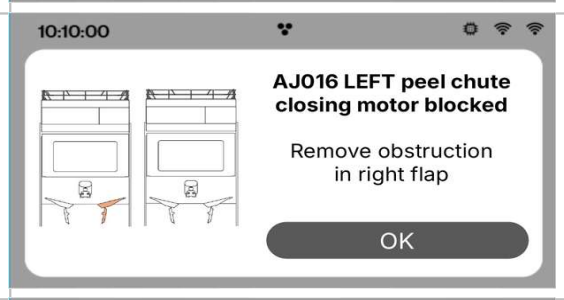
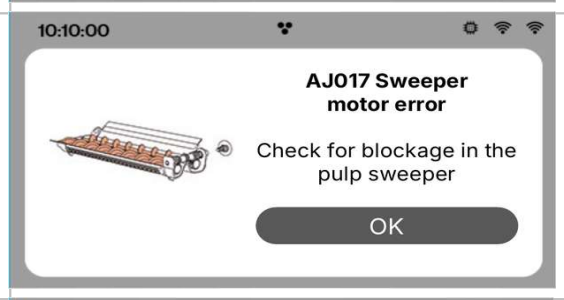
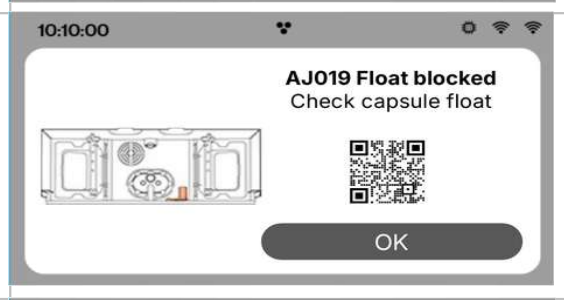
Error code	Screen	Cause	Possible solutions
AC001 **Fruit inlet open**		Fruit inlet door open or not fully closed.	• Close the door / place it in its correct position.
AC002 **Fruit gate blocked**		Gate overcurrent (it retries opening/closing 3 times before the error): jam or faulty motor.	• Open the squeezing door and clear the jam in the fruit inlet gate. • Replace motor.
AC003 **Fruit gate error**		The fruit gate draws no current: wiring or faulty motor.	• Check that the power cable is connected to the motor. • Replace motor. • Contact Technical Service.
AC004 **Brake out of position**		The fruit brake is not in the open position: broken part or wiring.	• Place the brake in its correct position (open). • Reconnect wiring. • Replace motor (broken part).
AC005 **Fruit brake error**		The fruit brake motor does not start / draws no current (disconnected).	• Check the electrical connections of the brake motor. • Contact Technical Service.

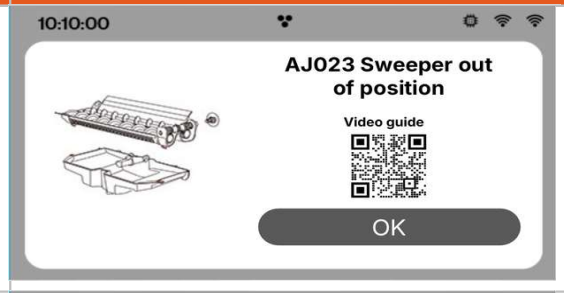
Error code	Screen	Cause	Possible solutions
AC006 **Door position error**		The door does not reach the fully closed position (does not touch the limit microswitch).	• Check the closing sensor wiring. • Check for a possible blockage or broken switch. • Contact Technical Service.
AC007 **Fruit basket motor error**		The fruit basket motor does not start (>1 s) / draws no current.	• Check the electrical connections / connector of the basket motor. • Contact Technical Service.
AC008 **Fruit basket motor blocked**		Overcurrent or blockage of the basket motor during squeezing (>2 s).	• Check for a jam in the upper part of the feeder basket. • Check the basket motor connector.
AC009 **Drain error**		The drain pump does not run >1 s: pump connectors loose.	• Check the wiring and connect it. • Check that there are no seeds/peels in the floats or residue in the capsule-pump pipe. • Contact Technical Service.
AC010 **Temperature sensor error**		At the start of the sanitizing cycle: temperature sensor disconnected, badly connected or damaged.	• Check the electrical connections and tighten the wiring. • Contact Technical Service.

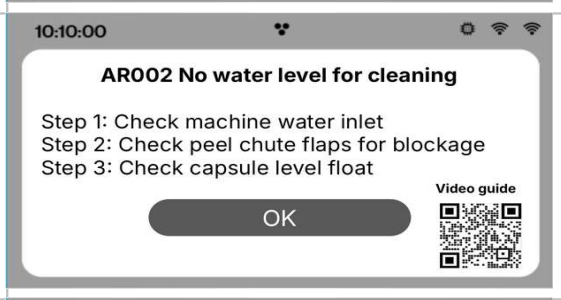
Error code	Screen	Cause	Possible solutions
AC011 **Temperature sensor short circuit**		At the start of the sanitizing cycle: temperature sensor broken or short-circuited.	• Replace the sensor. • Contact Technical Service.
AC014 **Detergent sensor error**		Detergent level sensor disconnected. (NOT PROGRAMMED)	NOT PROGRAMMED
AC016 **Maximum level float error**		Upper capsule float blocked by peel. (Functionality to be defined.)	• Check the water inlet. • Check for blockage of the peel chute flaps. • Check for a jammed float in the capsule.
AE003 **CAN communication error**		No communication between boards: loose wiring or FW fault.	• Reconnect wiring and connectors. • Reset on the electronic control board. • Contact Technical Service.
AJ001 **Front cover door open**		Machine front door open, or the sensor does not detect it.	• Close the front cover. • Adjust the magnet or sensor, or replace it.

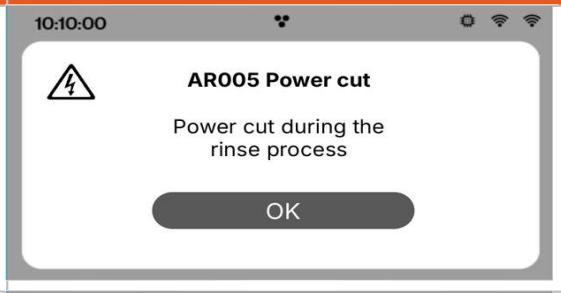
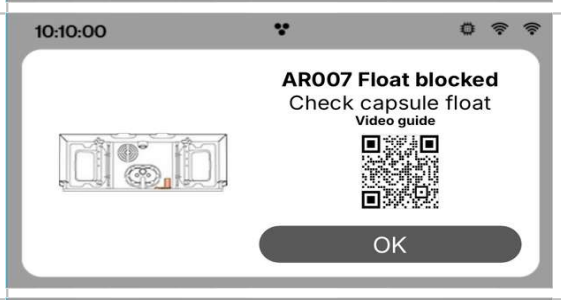
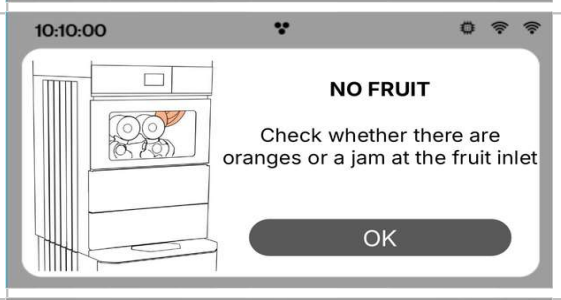
Error code	Screen	Cause	Possible solutions
AJ002 **Filter access door open**		Filter door open, or the sensor does not detect it.	• Close the rear cover of the tap/cup holder. • Adjust the magnet or sensor, or replace it.
AJ003 **RIGHT peel chute flap open**		The flap magnet is not detected (15 ms): peel/pulp jam, faulty motor or sensor not detecting.	• Clean / remove the obstruction. • Adjust the magnet or sensor, or replace it. • Replace motor. • Alarm reset.
AJ004 **RIGHT peel chute flap closed**		The flap magnet is not detected (15 ms): peel/pulp jam, faulty motor or sensor not detecting.	• Clean / remove the obstruction. • Adjust the magnet or sensor, or replace it. • Replace motor. • Alarm reset.
AJ005 **LEFT peel chute flap open**		The flap magnet is not detected (15 ms): peel/pulp jam, faulty motor or sensor not detecting.	• Clean / remove the obstruction. • Adjust the magnet or sensor, or replace it. • Replace motor. • Alarm reset.
AJ006 **LEFT peel chute flap closed**		The flap magnet is not detected (15 ms): peel/pulp jam, faulty motor or sensor not detecting.	• Clean / remove the obstruction. • Adjust the magnet or sensor, or replace it. • Replace motor. • Alarm reset.

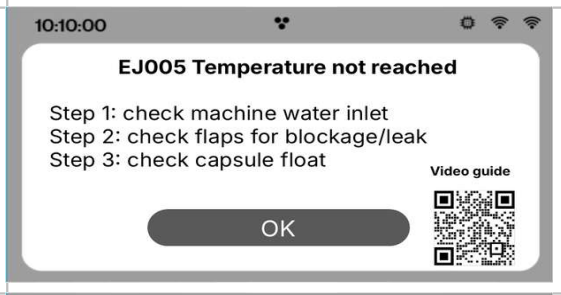
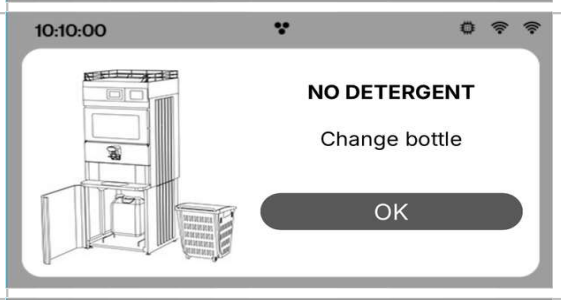
Error code	Screen	Cause	Possible solutions
AJ007 **Tap motor error**		Float in high state >7 s with squeezing, elevator and hopper stopped: tap jammed (seed), juice tray float jammed, juice level sensor not detecting, pump jammed or faulty tap motor.	• Clean / remove the obstruction. • Clean or replace the juice tray. • Clean the pump tubes and gears. • Adjust or replace the sensor. • Replace motor.
AJ010 **Overcurrent**		Main motor current >4 A for 200 ms: jam in the squeezing unit, start capacitor or faulty motor.	• Remove the orange jam in the squeezing unit and restart. • Replace the start capacitor or motor.
AJ011 **Squeezing motor error**		Main motor not detected (200 ms): faulty motor or loose wiring.	• Reconnect wiring and connectors. • Replace motor. • Contact Technical Service.
AJ012 **Sweeper motor error**		Sweeper motor not detected (200 ms): worn auger shaft, faulty motor or loose flange/bushing.	• Adjust or replace the flange/bushing. • Replace the auger shaft or motor.
AJ013 **RIGHT peel chute closing motor failure**		Closing motor not detected (200 ms): faulty motor, loose wiring or FW fault.	• Check (machine off) that the gate moves freely and without residue. • Reconnect wiring. • Replace motor / update FW.

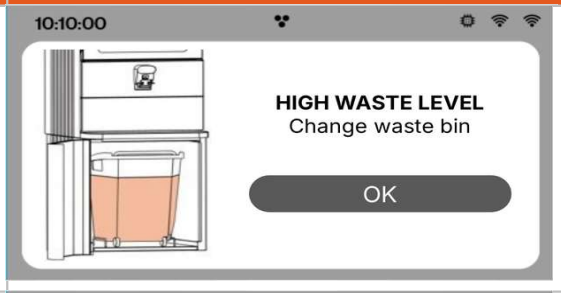
Error code	Screen	Cause	Possible solutions
AJ014 **RIGHT peel chute closing motor blocked**		Closing motor current >0.9 A for 200 ms: jam or faulty motor.	• Remove the obstruction in the flap + alarm reset. • Replace motor.
AJ015 **LEFT peel chute closing motor failure**		Closing motor not detected (200 ms): faulty motor, loose wiring or FW fault.	• Check (machine off) that the gate moves freely and without residue. • Reconnect wiring. • Replace motor / update FW.
AJ016 **LEFT peel chute closing motor blocked**		Closing motor current >0.9 A for 200 ms: jam or faulty motor.	• Remove the obstruction in the flap + alarm reset. • Replace motor.
AJ017 **Sweeper motor blocked error**		Sweeper motor current >1.2 A for 200 ms: jam.	• Check the pulp sweeper for blockage and remove the obstruction. • Alarm reset.
AJ019 **Float position error**		During draining both floats show the same state: float blocked by an orange or float lost.	• Check for a jam and clear the physical blockage of the float.

Error code	Screen	Cause	Possible solutions
AJ023 **Sweeper filter out of position**		Sweeper filter not detected: missing or incorrectly fitted.	• Place the sweeper filter in its position.
AJ027 **Detergent motor overcurrent**		Excessive current (>1 A, 200 ms) of the detergent motor during cleaning.	• Check the internal detergent tube for blockage. • Contact Technical Service.
AJ028 **Detergent motor error**		Detergent motor not detected: loose wiring.	• Check the internal wiring and connect it. • Contact Zumex.
AJ029 **Solenoid valve overcurrent**		Excessive current (>0.5 A, 200 ms) of the solenoid valve.	• Check the internal water inlet pipe for blockage. • Contact Technical Service.
AJ030 **Solenoid valve error**		Solenoid valve not detected: loose wiring.	• Check the internal wiring of the solenoid valve. • Contact Technical Service.

Error code	Screen	Cause	Possible solutions
AJ031 **Blank message**		Two simultaneous incidents in the fruit gate and the brake.	• Press the screen. • Check the fruit gate connectors (upper / lower sensor).
AR001 **Heating element failure**		The heating element does not heat or the wiring is loose. If occasional, it may be due to an external overload (motor current peak).	• Reconnect wiring and connectors. • Replace the heating element. • Contact Technical Service.
AR002 **No water level for cleaning**		The float does not change state 30 s after opening the water inlet: leak, flow failure, minimum float sensor or inlet valve.	• Check the machine's water inlet. • Check for blockage of the peel chute flaps. • Check for a jammed float in the capsule. • Replace the solenoid valve or clear the obstruction.
AR003 **Drain pump error**		Drain pump not detected (200 ms) during cleaning: jam, faulty pump or loose wiring.	• Check the filters and capsule float. • Clean the drain cross-piece and tubes. • Reconnect wiring. • Replace pump.
AR004 **Recirculation pump error**		Recirculation pump not detected (200 ms): obstruction by oranges.	• Check the filters for jams and remove the obstruction.

Error code	Screen	Cause	Possible solutions
AR005 **Power off during rinse**		Power cut during rinsing: short circuit, external power line or external overload.	• Press the screen to continue. • Check fuses, connections and electrical protection.
AR006 **Power cut during sanitizing**		Power cut in the main supply during sanitizing: short circuit, external power line or external overload.	• Press the screen to resume. • Check fuses, connections and electrical protection.
AR007 **Float position error**		During draining the floats do not change state.	• Check for capsule floats blocked by an orange. • Check the physical condition of the float.
EE001 **No fruit at feeder start**		No oranges detected after 90 s in squeezing mode.	• Check whether there are oranges or a jam at the fruit inlet.
EJ001 **Tap in cleaning position**		Event: the tap has been moved.	• Place the tap in the cleaning position.

Error code	Screen	Cause	Possible solutions
EJ002 **Tap in dispensing position**		Event: the tap has been moved.	• Place the tap in the dispensing position.
EJ005 **Temperature not reached**		Temperature not detected: no water at the sensor (leak, level not reached), faulty sensor or loose wiring.	• Check the water inlet. • Check for blockage/leak in the peel chute flaps and a jammed float in the capsule. • Reconnect wiring or replace the sensor.
EJ006 **Temperature not reached, temperature sensor error**		Temperature sensor (PT100) wiring loose; appears at the end of the sanitizing cycle.	• Check the PT100 electrical connections and tighten the wiring. • Contact Technical Service.
ER001 **Low detergent level**		Low detergent percentage, or the level reset was not done on screen after refilling.	• Check the bottle. • After refilling: Cleaning menu > detergent > confirm refill (returns to 100 %).
ER002 **No detergent**		Detergent at 0 % (or the level reset was not done). Stops cleaning.	• Change the bottle. • Confirm the refill in the detergent menu.

Error code	Screen	Cause	Possible solutions
Event (no code) **High waste level**		High number of oranges.	• Change the waste bin. • Adjust the fruit value.
Event (no code) **Maximum waste level**		Maximum waste level reached.	• Empty the waste bin.