WARRANTY

FOODSERVICE & RETAIL

Zumex®
LIFE ESSENCE

Thank you for purchasing a ZUMEX product. We hope our product will provide you with an excellent service for many years. To this end, ZUMEX submits all its products and accessories to demanding controls, in order to guarantee their quality and safety, in compliance with the strictest regulatory requirements.

* See the range of certified products.

As manufacturers of the equipment you have purchased, we are convinced of its excellent quality, and hope that you will not require any technical assistance for a long time. However, if you need information, tips on use, technical support and/or spares, both inside and outside the warranty period, we will be pleased to answer your queries at **www.zumex.com**. Do not hesitate to visit our website and consult any doubts you may have.

The ZUMEX product you have purchased is covered by the warranty terms and conditions set out below.

Basic Warranty Conditions

ZUMEX GROUP S.A (hereinafter "ZUMEX") guarantees the excellent quality of the new product you have purchased and that it shall be in good working order for 2 years as from the purchase date. For all new ZUMEX commercial juicers, you may elect to extend this warranty for an additional 3 years (i.e. maximum total of 5 year warranty from the date of purchase) by registering your product online via ZUMEX's website (product registration) within three (3) months from the date of purchase.

For all new ZUMEX commercial juicers purchased from June 1, 2014 through June 1, 2016, you may elect to extend the warranty for an additional 3 years (i.e. maximum total of 5 year warranty from the date of purchase) by registering your product online via ZUMEX's website (product registration) on or before September 1, 2016.

This warranty offered to you by ZUMEX as manufacturer, is independent of the rights you have vis-à-vis the seller, derived from the sale-purchase of your new equipment.

Please read this document carefully and if you have any doubts, contact us at **www.zumex.com**.

What does the warranty cover?

This warranty comprises the right to replace any component of the new product purchased by you free of charge, if such component should have a manufacturing or assembly defect or operating fault, so long as this is due to a manufacturing fault that represents a deficiency in its normal operation.

For this ZUMEX warranty to become effective, you must provide proof of the date of purchase of the equipment, the model and serial number, via the relative purchase invoice. To this end, and to offer you a better service, we recommend you register your products during the first days of use; you only have to enter the product registration section at **www.zumex.com** and complete the form. It is a simple process that will help you manage your warranty and will enable us to offer you a faster and more personalized service, providing for your needs better.

What does the warranty not cover?

Given that ZUMEX, as product manufacturer, cannot assume responsibility for certain aspects of its machine that are not related to our activity, there are certain faults and damage that this warranty cannot cover.

The product User Manual explains all the recommendations for its installation and use, as well as to obtain maximum performance. Please make all the verifications indicated therein. Any flaw, damage or operating deficiency caused by incorrect installation or by improper use, shall be excluded from this warranty. Therefore, it is very important for you to read the User Manual carefully. If you wish you can look it up on our website: **www.zumex.com**.

In any case, the following are excluded from the coverage of this warranty:

- The service provision (travel), manpower and transport concepts.
- Solution of faults produced by causes that are unrelated to the design or manufacture of the machine (for example, electricity supply cuts), or that are caused by improper use.
- Repair of defects in the appliance caused by damage not attributable to the manufacturer, due to external conditions, flaws caused by knocks or impacts, damage caused by weather conditions or other natural phenomena, as well as external influences such as voltage and/or pressure surges.
- Repair due to use contrary to the purpose defined by the manufacturer, as well as improper handling or effort, use of inappropriate chemical agents or washing products, damage caused by chemical or electrochemical effects of the water, as well as due to incorrect installation or assembly, due to general unusual environmental conditions or due to improper maintenance of the equipment, due to failure to observe the care and cleaning tasks indicated in the instructions for use.
- Replacement or repair of parts affected by wear, included in the normal maintenance and cleaning of the product; and those that the manufacturer recommends should be replaced within a specific period of time or number of work cycles.
- Replacement or repair of fragile parts (for example wedges, handles, covers, containers, spouts, etc.) when their fault or breakage is not attributable to a manufacturing defect.

Finally, the warranty would be cancelled if the machine is opened or handled by people not authorized by ZUMEX; or if additional parts or accessories that are not ZUMEX originals are replaced or used.

Important

To be entitled to this warranty, it will be essential to provide ZUMEX with proof of the date of receipt of the new product by you, by providing the purchase invoice. Please keep the purchase invoice.

Register your product at **www.zumex.com** during the first days of use to offer you a better service and help you manage your warranty.

This warranty is international and is applicable to all ZUMEX purchased in any country from an authorized ZUMEX dealer or distributor in that country. Our distribution network can be located at **www.zumex.com**.

EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH ABOVE, ZUMEX MAKES NO WARRANTY, EXPRESS OR IMPLIED, WITH RESPECT TO THE PRODUCTS AND EXPRESSLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY, DESCRIPTION OR FITNESS FOR ANY PARTICULAR PURPOSE OR FUNCTION. NO ADVICE OR INFORMATION GIVEN BY ZUMEX, ITS SUBSIDIARIES, AFFILIATES, EMPLOYEES OR CONTRACTORS SHALL CREATE ANY WARRANTY. THE LIABILITY OF ZUMEX WITH RESPECT TO THE PRODUCTS (INCLUDING ANY DELAYS IN DELIVERY OF THE PRODUCTS), TERMINATION, MAINTENANCE, REPAIR, SHALL NOT EXCEED AN AMOUNT EQUAL TO THE COST OF THE PRODUCT(S) THAT WAS AFFECTED.

IN ADDITION, IN NO EVENT WILL ZUMEX OR ITS SUBSIDIARIES, OR AFFILIATES, BE LIABLE TO ANY BUYER FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL LOSSES, PUNITIVE, OR EXEMPLARY DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF REVENUE, LOSS OF CLIENTS, LOSS OF GOODWILL OR LOSS OF PROFITS OF ANY KIND OR NATURE WHATSOEVER REGARDLESS OF THE LEGAL THEORY UNDER WHICH SUCH LIABILITY IS ASSERTED AND REGARDLESS OF WHETHER ZUMEX HAS BEEN ADVISED OF THE POSSIBILITY OF ANY SUCH LIABILITY, LOSS OR DAMAGE, ARISING IN ANY MANNER FROM THE PURCHASE OF ITS PRODUCT AND THE PERFORMANCE OR NON-PERFORMANCE OF OBLIGATIONS UNDER THE CONTRACT THROUGH WHICH THE PRODUCT WAS PURCHASED, WHETHER ANY POTENTIAL DISPUTE IS RESOLVED BY ARBITRATION, MEDIATION, JUDICIALLY OR OTHERWISE.

Welcome to ZUMEX, we hope you will enjoy your product.